

# Keeping You Moving

Your safety and comfort is Harbour Air's top priority, and when operations are impacted by inclement weather, we do our best to assist by presenting some alternative transportation options.



We exceed the standard—people taking personal responsibility along with a group commitment

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

For assistance, please do not hesitate to approach us at the front counter or call us at 1.800.665.0212. We would be pleased to provide suggestions for you to reach your destination as soon as possible.

OPTION #1   ~35 MIN	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>DIRECT:</b> Victoria to Richmond ✈️					
<b>Pacific Coastal</b>	Aircraft	\$190	25 min	1.800.663.2872	www.pacificcoastal.com
<b>WestJet</b>	Aircraft	\$300	30 min	1.888.937.8538	www.westjet.com
<b>Air Canada</b>	Aircraft	\$300	30 min	1.800.247.2262	www.aircanada.com
<b>DIRECT:</b> Victoria to Richmond 🚁					
<b>Helijet</b>	Helicopter	\$240	35 min	1.604.273.3333	www.helijet.com

OPTION #2   ~4 HRS 30 MIN	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>DIRECT:</b> Victoria to Richmond 🚌 + 🚢					
<b>BC Ferries Connector</b>	Bus	\$71	4 hrs + 30 min	1.888.788.8840	www.bcfconnector.com

OPTION #3   ~5 HRS	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>INDIRECT:</b> Victoria to Richmond 🚌 or 🚗 + 🚢 + 🚌 or 🚗					
<b>STEP 1:</b> Victoria → Swartz Bay Ferry Terminal (Victoria)					
<b>Uber</b>	Ride Share	\$60	1 hr	-	www.uber.com
<b>Victoria Taxi</b>	Taxi	\$45	40 mins	1.250.383.7111	www.victoriataxi.com
<b>BC Transit</b>	Bus	\$4	1 hr	1.250.382.6161	www.bctransit.com
<b>STEP 2:</b> Swartz Bay Ferry Terminal (Victoria) → Tsawwassen Ferry Terminal (Vancouver)					
<b>BC Ferries</b>	Ferry	\$9	1 hr + 40 min	1.888.223.3779	www.bcferries.com
<b>STEP 3:</b> Tsawwassen Ferry Terminal (Vancouver) → Vancouver					
<b>Uber</b>	Ride Share	\$45	40 mins	-	www.uber.com
<b>TransLink</b>	Bus + Canada Line	\$9	1 hr + 30 min	1.604.953.3333	www.translink.ca

## HARBOUR AIR PROMISE AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY