

# Keeping You Moving

Your safety and comfort is Harbour Air's top priority, and when operations are impacted by inclement weather, we do our best to assist by presenting some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

For assistance, please do not hesitate to approach us at the front counter or call us at 1.800.665.0212. We would be pleased to provide suggestions for you to reach your destination as soon as possible.



We exceed the standard—people taking personal responsibility along with a group commitment

OPTION #1   ~2 HRS	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>INDIRECT:</b> Maple Bay to Vancouver 🚗 + ✈️					
<b>STEP 1:</b> Maple Bay → Nanaimo					
Duncan Taxi	Private Car	\$150	45 mins	1.250.746.4444	-
<b>STEP 2:</b> Nanaimo → Vancouver					
Harbour Air Seaplanes	Aircraft	\$140	20 min	1.800.665.0212	www.harbourair.com
Air Canada	Aircraft	\$225	25 min	1.800.247.2262	www.helijet.com
WestJet	Aircraft	\$225	25 min	1.888.937.8538	www.westjet.com

OPTION #2   ~2 HRS	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>INDIRECT:</b> Maple Bay to Vancouver 🚗 + 🚁					
<b>STEP 1:</b> Maple Bay → Nanaimo					
Duncan Taxi	Private Car	\$150	45 mins	1.250.746.4444	-
<b>STEP 2:</b> Nanaimo → Vancouver					
Helijet	Helicopter	\$160	20 min	1.604.273.3333	www.helijet.com

OPTION #3   ~3 HRS	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>INDIRECT:</b> Maple Bay to Vancouver 🚗 + 🚢 + 🚌 or 🚗					
<b>STEP 1:</b> Maple Bay → Departure Bay Ferry Terminal (Nanaimo)					
Duncan Taxi	Private Car	\$150	45 mins	1.250.746.4444	-
<b>STEP 2:</b> Departure Bay Ferry Terminal (Nanaimo) → Horseshoe Bay Ferry Terminal (Vancouver)					
BC Ferries	Ferry	\$9	1 hr + 15 mins	1.888.223.3779	www.bcferrries.com
<b>STEP 3:</b> Horseshoe Bay Ferry Terminal (Vancouver) → Vancouver					
North Shore Taxi	Private Car	\$45	30 mins	1.604.922.2222	www.northshoretaxi.com
Uber	Ride Share	\$45	30 mins	-	www.uber.com
Transit	Bus	\$4	1 hr	1.604.953.3333	www.translink.ca

## HARBOUR AIR PROMISE AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY