

Keeping You Moving

Your safety and comfort is Harbour Air's top priority, and when operations are impacted by inclement weather, we do our best to assist by presenting some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

For assistance, please do not hesitate to approach us at the front counter or call us at 1.800.665.0212. We would be pleased to provide suggestions for you to reach your destination as soon as possible.



We exceed the standard—people taking personal responsibility along with a group commitment

OPTION #1 ~2 HRS 30 MIN	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
INDIRECT: Salt Spring Island to Vancouver + or					
STEP 1: Long Harbour Ferry Terminal (Salt Spring Island) → Tsawwassen Ferry Terminal (Vancouver)					
BC Ferries	Ferry <i>Direct</i>	\$8	1 hr + 30 min	1.888.223.3779	www.bcferries.com
BC Ferries	Ferry <i>Multiple Stops</i>	\$8	3 hrs + 5 min	1.888.223.3779	www.bcferries.com
STEP 2: Tsawwassen Ferry Terminal (Vancouver) → Vancouver					
TransLink	Canada Line + Bus	\$6	1 hr + 10 min	1.604.953.3333	www.translink.ca
Uber	Ride Share	\$60	60 min	-	www.uber.com
Vancouver Taxi	Car	Varies	60 min	1.604.871.1111	www.vancouvertaxi.cab

NEED TO RETURN TO MAPLE BAY? + +					
STEP 1: Ganges Harbour → Vesuvius Bay Ferry (Salt Spring Island)					
Salt Spring Transit	Bus	\$0	15 min	1.250.538.4282	www.bctransit.com/salt-spring-island
STEP 2: Vesuvius Bay Ferry (Salt Spring Island) → Crofton (Vancouver Island)					
BC Ferries	Ferry	\$7.80	30 min	1.888.223.3779	www.bcferries.com
STEP 2: Crofton (Vancouver Island) → Maple Bay					
Duncan Taxi	Car	\$25	15 min	1.250.746.4444	-

HARBOUR AIR PROMISE AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY



PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE



APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT



SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY