

# Keeping You Moving

Your safety and comfort is Harbour Air's top priority, and when operations are impacted by inclement weather, we do our best to assist by presenting some alternative transportation options.

Please rest assured, if your flight is cancelled due to weather you will receive a full refund. If you would prefer to rebook on an alternate Harbour Air flight, you may do so with no change or cancellation fees.

Below you will find alternate transportation options; please note, all travel times and costs listed are approximate and do not factor in travel time to and from the alternate operators' locations, or check-in and departure times.

For assistance, please do not hesitate to approach us at the front counter or call us at 1.800.665.0212. We would be pleased to provide suggestions for you to reach your destination as soon as possible.



We exceed the standard—people taking personal responsibility along with a group commitment

OPTION #1   ~30 MIN	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>DIRECT:</b> Vancouver to Nanaimo ✈️					
<b>Air Canada</b>	Aircraft	\$300	25 min	1.800.247.2262	www.helijet.com
<b>WestJet</b>	Aircraft	\$300	25 min	1.888.937.8538	www.westjet.com
<b>DIRECT:</b> Vancouver or Nanaimo 🚁					
<b>Helijet</b>	Helicopter	\$139	25 min	1.604.273.3333	www.helijet.com

OPTION #2   ~6 HRS, 30 MIN	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>DIRECT:</b> Vancouver to Nanaimo 🚢 + 🚌					
<b>BC Ferries Connector</b>	Bus	\$100	6 hrs + 30 min	1.888.788.8840	www.bcconnector.com

OPTION #3   ~2 HRS, 30 MIN	TYPE OF SERVICE	APPROX. COST	TRAVEL TIME	PHONE	WEBSITE
<b>INDIRECT:</b> Vancouver to Nanaimo 🚌 or 🚗 + 🚢 + 🚌 or 🚗					
<b>STEP 1:</b> Vancouver → Horseshoe Bay Ferry Terminal (Vancouver)					
<b>Vancouver Taxi</b>	Private Car	\$60	30 min	1.604.871.1111	www.vancouvertaxi.cab
<b>Uber</b>	Ride Share	\$60	30 min	-	www.uber.com
<b>TransLink</b>	Bus	\$9	1 hr	1.604.953.3333	www.translink.ca
<b>STEP 2:</b> Horseshoe Bay Ferry Terminal (Vancouver) → Departure Bay Ferry Terminal (Nanaimo)					
<b>BC Ferries</b>	Ferry	\$9	1 hr + 15 mins	1.888.223.3779	www.bcferries.com
<b>STEP 3:</b> Departure Bay Ferry Terminal (Nanaimo) → Nanaimo					
<b>AC Taxi</b>	Taxi	\$20	20 min	1.250.725.3333	-
<b>BC Transit</b>	Bus	\$4	30 min	1.250.538.4282	www.bctransit.com/nanaimo

## HARBOUR AIR PROMISE AS OUR GUEST, WE PROMISE TO:



ENSURE YOUR SAFETY IS ALWAYS OUR TOP PRIORITY

PROVIDE A TRUSTED AND FRIENDLY TRAVEL EXPERIENCE

APPROACH ALL SITUATIONS WITH EQUALITY, FAIRNESS, SINCERITY AND RESPECT

SHOW YOU A BRIGHT SMILE, EVEN ON A GREY DAY